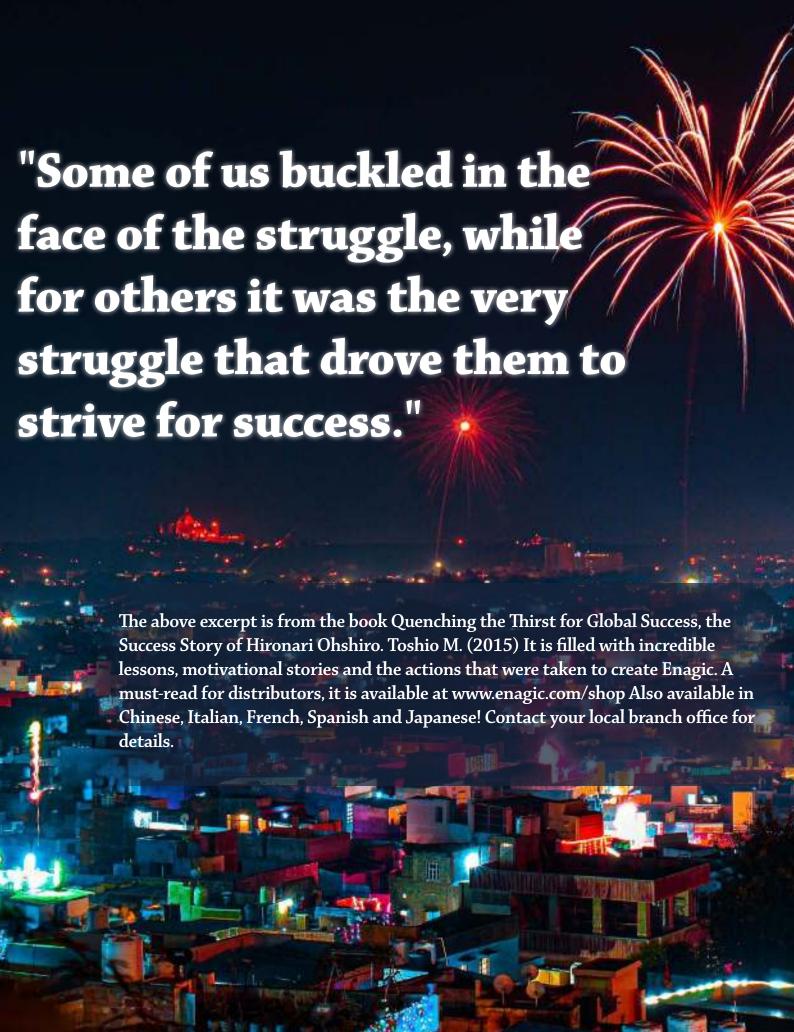






The Shastry Brothers from India Are On a Mission to Share Compassion and Kangen Water®





Global E-Friends 2021.10

# Message from Mr. Ohshiro

#### Don't Wait to Act. Use the Momentum to Finish the Year Strong!

We are very grateful to all the Independent Distributors for helping us get through 2021, a difficult time living and working with COVID-19. We're finally seeing the prospect of global business starting to stabilize. At Enagic, we're on an upswing. Now is the time to finish the year strong so we can continue to build momentum.

Enagic India is leading the growth momentum. The three Independent Distributor pioneers featured on this month's cover are part of a rising tide of dedicated, motivated businesspeople who are sharing Kangen Water® and compassion in hundreds of communities in the vast, untapped nation.

Another sign of the momentum is that Enagic Kangen Water® ionizers are now found in 1% of households in California and Hawaii! This is a huge milestone for the company, and we are focused on achieving 1% market penetration in every country where we do business. Enagic is a unique and exceptional opportunity in the direct selling industry because we make our own products and we have an unrivaled, patented 8-point compensation plan.

We're focused on growing Enagic globally. At this moment, we're working to expand the Global Operations Center (GOC) to provide even more support for Independent Distributors to process sales. As a company, we'll continue to think big, but it remains important for Independent Distributors to act locally. Consider your friends, family, and neighbors ... Who have you overlooked? Everyone can benefit from Kangen Water<sup>®</sup>. You should also provide support to your team. Continue to show compassion and share knowledge so more people can reach 6A. With your continued efforts, we are sure to succeed together and reach 25,000 units sold per month.

We will continue to spread the message of True Health. In 2022, Enagic is expanding to Africa and the U.K. to help more people! Let's work together to share the benefits of Kangen Water®, Ukon and E8PA everywhere around the world.

> Hironari Ohshiro **Enagic Founder and CEO**



It's a family affair for the Shastry brothers. 6A2-4 Somanchi Sesha Rathnam (Rama Shastry) learned about Enagic from his younger brother, 6A2-2 Prakash Shastry. The lifelong Hyderabad resident was "skeptical about the Kangen Water® device and was initially afraid of the price." However, he "had no choice" about getting a Kangen Water® machine since Prakash already bought him a K8 as a gift. It took a couple months to understand the benefits to his family, but Rama became a strong believer.

Rama worked with South Central Railways for 32 years. "Though I was happy as a government employee initially, at a later stage, fulfilling my basic needs was a big challenge and I was always looking for a second source of income," he says. Rama first became involved in the direct-selling industry in 2002 but couldn't find the "right company" until his brother introduced him to Enagic in 2015.

Rama made his first sale to another younger brother, 6A3-3 Somanchi Jagannadha Shastry. "Convincing my own family member was a big task for me," he says.

"I started promoting to all my near and dear and people," he says. "Every day several people were thanking me personally for introducing Kangen Water® devices to them." Rama grew so inspired by the positive response that he committed more fully to being an Independent Distributor. It was a financial decision, but he also felt a social responsibility to help improve people's lives through Kangen Water®.



Enagic India's first in-person event in August 2016 was another motivational moment. At that point, the entire country had only eight 6As, including Rama and Prakash. He and his wife, 6A2-4 Somanchi Sesharathnam, received a 6A memento from Mr. Ohshiro, which gave them yet another boost. Rama made a bold prediction at that point, saying, "I will create



100 6As from my team." The couple has already supported 84 Independent Distributors in achieving a 6A rank.

To reach 6A2-4, Rama had to overcome many challenges. "I had to face many negative people, thoughts and situations," he says. "To be focused on my goal and to work with the team who are closely associated with me and work for their success also was a big challenge. I remain ever grateful to Mandar Khopade and Winston Tan, the Directors of Enagic India, for the guidance and the moral support that they have extended to me in handling my challenges." Enagic India's back-end support staff and services to aid day-to-day transactions have also eased the process.

Many other people have helped Rama make

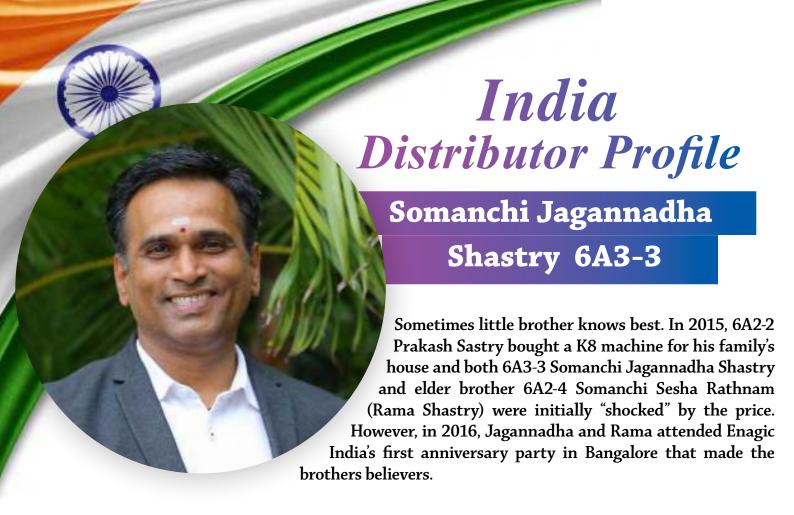
progress on his Enagic journey. "I am always indebted to 6A7-6 Sam Sia and 6A5-6 Cora Loh, Malaysia, for the guidance, support and services that they have given to me right from the initial days," he says. Rama also credits "the strong vision and strategies" from his brothers, other Shastry Brothers Team (SBT) members "for trusting me," and the support of his uplines, 6A2-4 Dr. Pavan Reddy and 6A7-5 Rajan Manjrekar.

Rama was convinced he could "become a complete entrepreneur" as an Independent Distributor, and that's become a reality. He's happy with the results, saying, "I am enjoying financial progress and my present lifestyle is improved."

When he's not working, Rama enjoys spending time with family relaxing though he often does find himself watching international Enagic events online to further motivate his performance. After all, Enagic is part of the Shastry Brothers lifestyle.

"I want to take Kangen Water® device to as many people as possible," Rama says. "I am happy in all respects in Enagic. Now I want to work for my team success. My goal is to make 100 6A2-3s." Given his achievements, that goal feels within reach.





Jagannadha had been involved in direct sales for 12 years at that point and recognized a strong opportunity with Enagic's "scope of global business." Back home in Hyderabad, he attended one of Prakash's demos, which completely changed his perspective and life. "I could understand the need for Kangen Water® devices in today's life," he says. He soon devoured Kangen Water® videos, books, and literature and decided to "promote it to all my known people."

He previously worked in India's Department of Atomic Energy for 22 years. He's also been involved with the direct-selling industry since 2002, which has proven valuable. "My previous DSI experience has taught me a lot about building a team, working with a strategy, communication skills, and inspiring the team by setting an example," Jagannadha says. He found Enagic to be particularly inspiring and left his government job earlier this year to become

a full-time Independent Distributor.

Success Celebrations

Enagle

Enagle

Golden E-Friends 2021.10

"Initially, the cost was a challenge, but slowly people started understanding the value and benefits of the Kangen Water® device and many people have taken to it," Jagannadha says. He made his first sale to a close friend, 6A2-2 Shravan Prakash Varanasi, and has only became a more dedicated

Independent Distributor.

It took Jagannadha five-and-a-half years to achieve a 6A3-3 rank, which is commendable, though it took longer than he expected. "During this journey we found many kinds of people who are not focused and with different attitudes and natures," he says. "Forming a team of your kind demands a lot of hard work, patience and perseverance. The team, which we worked with for almost three years, turned out to be completely different from our vision. Then we had to form a fresh team altogether." Rebuilding the team to better fit their vision took over two

years, but they were determined to "change the strategy, but not the goal."

"The unity among we three brothers and the unity in our team is our strength," Jagannadha says. He singles out 6A2 Krishna Bhukya, 6A2 Murali Krishna Koppisetty, 6A2 Ila Manniyya, 5A Kishore Shinde, 4A Krishna Rao and 4A Adam Vijay Kumar, to name just six impactful Shastry Brother Team (SBT) members.

started. "My goal is to create many 6A2-3s from my team," he says. "My vision is to take our wonderful Kangen Water® device to lakhs (hundreds of thousands) of families and make everyone successful in the team, whoever is focused, by providing them good trainings and support."

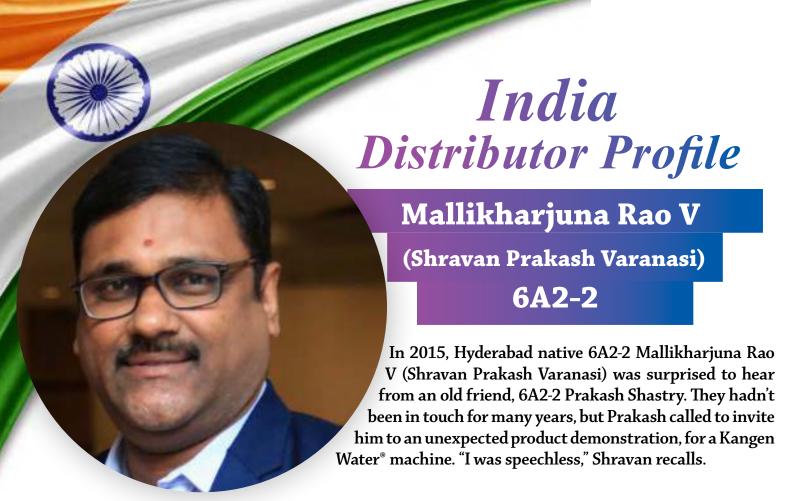
"I feel blessed to be with Enagic for many reasons," Jagannadha says, referring to financial improvement and the ability "to work with many dignitaries, influencers and industrialists." He also savors the time he has to spend with family and teammates.



To properly train teammates, the Shastry brothers formed Indian Institution for Entrepreneurs Core Training (IIECT). "We believe that training is essential for everyone and every team to be successful," Jagannadha says. He's personally excelled, but Jagannadha experiences his "happiest moments" when others benefit.

Jagannadha has accomplished so much as an Independent Distributor, but is still just getting

"Though I was in the direct-selling Industry for last 18 years, I could never enjoy this in any other company," Jagannadha says. "I can tell that Enagic, its products and the patented 8-point compensation plan are unmatchable." He credits younger brother Prakash for bringing Enagic into his life and for sharing the gift of True Health.



After his father suffered an accident and underwent multiple surgeries, Prakash convinced him to buy a Kangen Water® machine in 2017, thinking it might aid recovery. Drinking Kangen Water® for a month gave Shravan and his family confidence in the product, so he became an Independent Distributor.

"I started my career as a marketing person in a small start-up company," Shravan says. "Slowly, by developing my skills, I reached a position of manager, leading a team of 40 people." After Prakash introduced him to Enagic, he reapplied his skills.

Shastry Beethers Team
Secrets Celebratives

6 A 2 - 4

Team

In 2018, after seeing "financial benefits and the scope of growth in Enagic's patented 8-point compensation plan," he committed full-time. "Though I was new to the direct-selling industry, my marketing experience helped me in coping... I realized that here I'm not only promoting a product, but also offering them an earning opportunity."

"Initially acceptance of the product in my known circle took a lot of time," Shravan says. "I had hopes for a few people and thought that I would be able to achieve my ranks very fast, but it was not that easy. I had to be very patient and persistent in my work to build my team."

"In the beginning, the price and the competition were big hurdles," Shravan says. "Later I updated myself with adequate product knowledge with the help of my seniors and mentors Shastry Brothers who continuously motivated me and guided me with the knowledge of the product and trained me for this business."

"Even though I had good experience in sales



& marketing, direct-selling is completely new for me," Shravan says. "They have given me their support, which was the pillar on which I could build my distributorship. Working closely with the Shastry Brothers taught me how to build my strong team with ethics, values, and determination." He also mentions 6A2 Dr. Krishna Bhukya as another team leader who helped to provide support and instill Shravan with "great conviction and vision."

Even during the pandemic, when "everyone is worried about the future of their jobs & businesses, Shastry Brother Team (SBT) successfully safeguarded the entire team," Shravan says." Zoom virtual meetings were invaluable. "We have conducted more than 300 virtual sessions, keeping everyone in the team united, busy generating new leads and prospects," he says. "Meetings and training and motivational sessions have helped keep morale of the team high so we could do great numbers." "Before Enagic I was in a job and developed a product for my company," Shravan says. "I became the key person in the organization. I have seen days where I was not able to fulfill even small needs of my family. But after I made a firm decision to take the Enagic business seriously, things have completely changed."



Shravan's life has improved in many ways since becoming an Independent Distributor. "Like every serious Enagician I am enjoying time freedom, mental freedom and financial improvement," he says. Being able to spend quality time with family members and travel to new places are just two benefits he now enjoys.

"My immediate goal is to help make my team members achieve promotions to 6A2-2," Shravan says. "Because the business is all about team success, that leads to my success."

# How to Become an Enagic Independent Distributor



Enagic believes in empowering people through the direct sales marketing system.

#### Becoming an Enagic Distributor is a simple two-step process:

#### Step 1

Agree to purchase an Enagic Kangen Water® ionizer or an Ukon subscription from an existing Enagic Distributor.

#### Step 2

Read and agree to abide by Enagic's Policies & Procedures and complete the Product Order Form & Distributor Application.

After the completed and signed forms have been received, Enagic assigns a Client ID number and then you will earn a commission on any additional products you purchase for yourself, and you will also earn a commission on any referral sales you make.

#### It's possible to connect with Distributors in many ways. Start here:

Use a search engine to find a Distributor in your area.

Use social media to connect with a Distributor. Let people know that you're interested in Kangen Water® and Ukon.

Friends and family often introduce people to Kangen Water® and Ukon.

Even if you don't personally know a Distributor, they're bound to warmly welcome you into this global business as we strive for True Health as a team.

# Kangen Water® Helps Power-Walkers Test Their Limits at Millas Romanas

May 2021 – In a grueling test of endurance, 1,500 people competed in LXVIII Millas Romanas, a 24-hour, 100-kilometer power-walking race that took place in Mérida, Badajoz, Spain. Independent Distributors 4A María José López Almoril and 4A Juan Luis Troya Perez participated and stayed hydrated on steep roads and winding paths by drinking Kangen Water®.



Millas Romanas, which translates to English as Roman miles, refers to Roman milestones, cylindrical columns that marked every Roman mile (1,480 meters) along the road near Mérida, which was an important crossroads during the Roman Empire. In modern days, people visit Mérida from all over the world to participate in the annual Millas Romanas race.

Cambia tu Agua.

During this year's Millas Romanas, María and Juan refilled their 5-liter Kangen Water® bags at 10 provision stations that were strategically placed along the route so they could stay hydrated. They also shared Kangen Water® with other participants, helping more people to finish the race on a hot day. 11 volunteers, which

included Independent Distributors like Rosa Chacón, Elena Alonso, Isabel Arévalo, and Nadia Lanero, helped to dispense Kangen Water® and provided valuable support. As Nadia says, "After 30 hours without sleeping, we enjoyed, jumped and danced all day long."





# Enagic Dubai Hosts Special Leaders Training Session

Enagic Dubai celebrated two new ranked-up Independent Distributors at their office on September 25. Manager Maged Ebrahim also used the occasion as an opportunity to inspire other leaders and help motivate downlines. 55 Independent Distributors and Enagic Dubai staff participated in this event in-person and through Zoom, though only people who attended in-person got to enjoy slices of special 6A2 cake.

6A2 Antonio Misajon shared his experiences, discussed how he achieved his current rank, and advised how to work smart and avoid the mistakes he made. Antonio also outlined his goals for how to build more 6A leaders.

6A2 Nigara Ismail spoke about the importance and power of teamwork. She made it clear how much knowledge and strategy team members absorb from leaders and how important those lessons become when duplicating success.

Direct-selling pioneers have proven for years that the more you give, the more you get. Achieving success is mutually beneficial for uplines and downlines. Independent Distributors work as teams and must remember an important slogan: "Lets Unify!"







# Mr. and Mrs. Ohshiro Enjoy Community Event at Enagic Golf Club at Eastlake



Enagic Founder and CEO Hironari Ohshiro and his wife Yaeko have been in Chula Vista, California to oversee the establishment of the new Global Operations Center (GOC) and the ongoing improvements to Enagic Golf Club at Eastlake. In September, Enagic hosted an event with Deputy Mayor John McCann who thanked Mr. Ohshiro for improving the course and for organizing community events.



# **Enagic Golf Academy Graduate Wins Arizona Tournament**

Former Enagic Golf Academy student Natsumi Nakashini, 22, is making a name for herself in international golf. During a recent 3-month stay in the United States, she won a Cactus Tour event at Sterling Grove Country Club in Phoenix. On the second day of the tournament which took place from September 13-September 15, Nakashini carded a 66.

Previously a winner of three tournaments in Japan and Hawaii (2018 Kyushu Regional High School Female Golf Tournament, 2018 Hawaii Junior Championship, 2019 Hawaii Junior Championship), Nakashini had been training at Enagic Golf Club at Eastlake in Chula Vista, California, which recently hosted the Enagic San Diego County Open from October 13-15.

She started playing golf at 10 years old, joining her grandfather at the driving range. She initially competed in different tournaments during junior high school and was impressed with how well Enagic Golf Academy players performed, so she joined EGA when she was 14.

Natsumi shared additional insights about her professional and personal development with Enagic's support.



#### How did you decide to come to San Diego to practice golf?

In May 2021, I had the chance to participate in the U.S. Women's Open in San Francisco. I came to Enagic Golf Club at Eastlake in San Diego to practice for two weeks before the tournament.

I really liked the experience of practicing golf in San Diego. The course, staff, environment, everything was so great. So, after the U.S. Women's Open when I came back to Okinawa, I requested that Mr. Ohshiro send me San Diego for 3 months just to practice golf. Mr. Ohshiro said YES without thinking.

### What is the most difficult aspect and your favorite aspect of living in the U.S.?

Language. Since I don't speak English, everything is difficult especially when I travel around (to participate tournaments, etc.). However, I really like the free environment of America. People are friendly here. People who don't know me cheer me on, and this motivates me a lot.

#### What is your short-term goal?

To pass the professional golf test this year in Japan.



## NBA Player CJ Elleby Drinks Kangen Water®

CJ Elleby is a second-year small forward for the Portland Trailblazers in the NBA (National Basketball Association). To help maximize this world-class athlete's performance, Elleby's personal trailer recommended Kangen Water®. Enagic supplied him with a Leveluk K8 water ionizer and Elleby shared an enthusiastic Tweet: "Super happy to have my Enagic Water Machine. Real GameChanger!"





# Stories of Success

# You Can Never Tell Where Success Will Come in Life

"Once he arrived in Nagoya, Ohshiro would start work at a company selling alcoholic drinks...Once an order was placed, he then had to make the delivery. He made himself a trailer to attach to the back of his bicycle, which he would load up with heavy bottles of sake and soy sauce then set off to cover the dozens of miles on his delivery route...Ohshiro got his first experience of making individual sales calls. Such sales calls are the fundamental principle of any network business. You can never tell where success will come in life."



Above is an excerpt from the book *Quenching the Thirst for Global Success*, the Success Story of Hironari Ohshiro. Toshio M. (2015) It is filled with incredible lessons, motivational stories and the actions that were taken to create Enagic. A must-read for distributors, it is available at



Also available in Chinese, Italian, French, Spanish and Japanese! Contact your local branch office for details.

# Congratulations to each of you for your outstanding achievement! August 2021 New 6A and Above Title Achievers

#### **6**A

1500104 5444040	
JESSICA ZALUMS	Australia
ALLISON ELIZABETH FOSKETT	Australia
KANGEN UNITE PTY LTD	Australia
VAN LAM TRAN	Australia
QUANG BINH LY #2	Australia
QUANG BINH LY	Australia
GBT KANGEN WATER PTY LTD	Australia
HUYNH TRINH LAM	Australia
MINH TIEN VICTORIA LAM #2	Australia
0824649 B.C. LTD	Canada
NARCISO R. MANGAHAS JR.	Canada
GEORGIA A WILLIAMS	Canada
MINU S THOMAS	Canada
TIANA C LINDO	Canada
THE JOKWI'S DIGITAL CONSULTANCY INC	Canada
LIEZL CAYREL	Canada
KULVEER K SANDHU	Canada
SIMBA NAGAHUEDI	Canada
NEDA BEHZADINEKO	Canada
JOSH EKOW QUAYE	Canada
ELHAM Z SISAN	Canada
1085889 ALBERTA LTD	Canada
1085889 ALBERTA LTD	Canada
SELINA PACELLA	Canada
SHERIN VARGHESE	Europe
JULIET ADDO	Europe
ELENA MATEI	Europe
WATER CENTER SRL	Europe
IBRAHIM AYDIN ALTUNORDU	Europe
VAN NGAN NGUYEN	Europe
TU ZHI QUN	Hong Kong
S&L HEALTH CO/ YUNG LAN HEUNG	Hong Kong
AICARDI JIANG DICKSON	Hong Kong
ANGEL SASA/AU LAI MING ANNIE	Hong Kong
SRIKUMAR KOTHARI	India India
VINOD NIMNATH SONAR	India
CHANDRAPRABHA RAO	India
HEMANTKUMAR RAMESHCHANDRA PATEL	India
DHANVANT RAMANBHAI PATEL	India
MADIRE LAXMI	India
SANAPALA VARALAKSHMI	
	India
SHIVE KUMAR YADAVA .	<u>India</u>
AMINA BEGUM	<u>India</u>
VIKRAM CHANDRA	India
VIMAL CERAMIC	<u>India</u>
PRATHAM ENTERPRISE	India
SAILESH KUMAR TOPPO	India
CHANDRIKABEN DIPAKKUMAR	India 
KESHRANI	India
ASHOKBHAI VELJIBHAI NAKRANI	India
TULSIBHAI MOHANBHAI SAKARIYA	<u>India</u>
AVM ADVERTISING AND MARKETING	<u>India</u>
JAYESHJI JAYANTIJI THAKOR	India
JAGJIVANBHAI PUNJABHAI PATEL	India
TARUN MANUBHAI SUTHAR	India
LALITABEN PRAKASHBHAI PRAJAPATI	India

DIPAKKUMAR SHANKERBHAI PATEL	India
VISHAL KHODABHAI NOGHANVADRA	India
PRIYESH VALLABHBHAI AMBASANA	India
MADHURI SAVANKUMAR KOTECHA	India
GULAM AABAS INDORI	India
HINDVA HARDWARE AND PLYWOOD	India
NISHANT VINODBHAI BHUT	India
DIVYESH KUMAR MISTRY	India
ISHIKA ENTERPRISE VARSHA MITESHBHAI	India
BALDHA	India
DINESHBHAI DHIRUBHAI KANANI	India
NAMBURU VENKATA SUBBAREDDY	India
JENISH RAMESHBHAI MORADIYA	India
BHAVANA VASUDEV MANWANI	India
NUNIK RAHMAWATI	Indonesia
MUSDALIFA WARDA	Indonesia
小林 健太	Japan
株式会社Shinee	Japan
TUNG MING YANG	Malaysia
YAP KONG FATT	Malaysia
NGUYEN TRUNG HIEU	Thailand
NGUYEN VUONG MY HANH	Thailand
HUYNH QUOC DAT	Thailand
NGUYEN THI THU TRANG	Thailand
HUYNH QUOC DAT	Thailand
FRUMEN TRESPICIO LLAMAS	UAE
ESTRELLA G GINO #2	USA
ERIC DARKO-NYARKO	USA
CLEANTHIS LAZALDE	USA
LUISA C CRANE	USA
TRAN WATER LLC #2	USA
NHUT V NGUYEN	USA
TUAN & TRAM KANGEN WATER LLC	USA
TRI T BACH (B)	USA
HANG KIM NGUYEN	USA
PHUONG THIEN BAO NGUYEN #2	USA
ALYSSA LIM (B)	USA
THAI QUOC PHAM	USA
TRANG THUY THI NGUYEN	USA
KIM TRAN	USA
VU PHAM TUYET NGO INC	USA
VAN THI HONG VO	USA
ANH THI NGUYEN #3	USA
KARINA KIM NGO	USA
MICHAEL TUAN PHAM	USA
NICOLAS THAO BUI #2	USA
ASE DISTRIBUTION LLC	USA
KENNY K. KHONG	USA
CAM VAN THI HUYNH	USA
TERESA TUONGVAN TRAN	USA
BILL NHAN TRAN	USA
MUOI TRAN	USA
THIEU THANH VU	USA
GARZA FAM ENTERPRISES INC	USA
CURIOTY ( UU CAN C DU LAN L	

**CHRISTY HUONG PHAN** 

### 6A2

JESSICA LOUISE ZALUMS	Australia
QUANG BINH LY	Australia
ESMAIL SAYED HOSSEINI	Canada
NEDA BEHZADINEKO	Canada
KANGEN CENTER ROMANIA SRL	Europe
THI THOM TRAN	Europe
S&L HEALTH CO/ YUNG LAN HEUNG	Hong Kong
MOHD ISLAM RAHMANI	India
HUPENDRA KUMAR SAHU	India
KANCHARAPU MADHUSUDHANA RAO	India
VARSHABEN RAGHAVBHAI VAGHASIYA	India
JITENDRA KUMAR MANORDAS PATEL	India
BELABEN MANISHKUMAR MODI	India
NAMBURU KRISHNAVENAMMA	India
VIMAL TRIVEDI	India
NISHANT VINODBHAI BHUT	India
HARDIK NARESHKUMAR BHATT	India
INDMAK CORPORTION	India
DHARMISTHABEN RAJESH SAVALIA	India
RAJESHKUMAR KANJIBHAI VEKARIYA .	India
JIWANA	Indonesia
SANTIC ROSEMARIE CAMASIS	Japan
CINDY ONG CORPORATION SDN BHD	Malaysia

WORLDWIDE WATER PTE LTD	Singapore
NGUYEN VUONG MY HANH	Thailand
NGUYEN TRUNG HIEU	Thailand
BHAURAO RAMDAS PATIL	UAE
AED]ANTONIO BUALAT MISAJON	UAE
NICOLAS THAO BUI	USA
TUAN A NGUYEN (B)	USA
VU PHAM TUYET NGO INC	USA
VAN THI HONG VO	USA
TRI T BACH	USA
ASE DISTRIBUTION LLC	USA
THUAN THUAN NGO	USA
THUAN THANH NGO (B)	USA

## 6A2-2

REBEKAH FEMIA #2	Australia
NGUYEN AND CAO FAMILY TRUST	Australia
ENERGIC WATER#1	Canada
MAI FASHION / KHUC QUOC HUY	Europe
UNITED STARS INTERNATIONAL CO	Hong Kong
GUDIVADA SRINIVASA RAO	India
PINNACLE AQUA	India
NAMRATABEN VIPULBHAI MANGUKIYA	India

RAJESHKUMAR KANJIBHAI VEKARIYA	India
CINDY ONG CORPORATION SDN BHD	Malaysia
TUAN A NGUYEN	USA
SHIRLEY MAY ESCOBAR	USA
THUAN THANH NGO	USA

## 6A2-3

KENKO MIZU ENTERPRISE	Malaysia
LBM GLOBAL INC .	USA
HINH QUANG HUYNH	USA



New business opportunities come up all the time, and the Enagic Global Operations Center (GOC) is ready to help.

Email your new machine, Ukon and E8PA orders to the Global Operations Center (GOC) in your region.